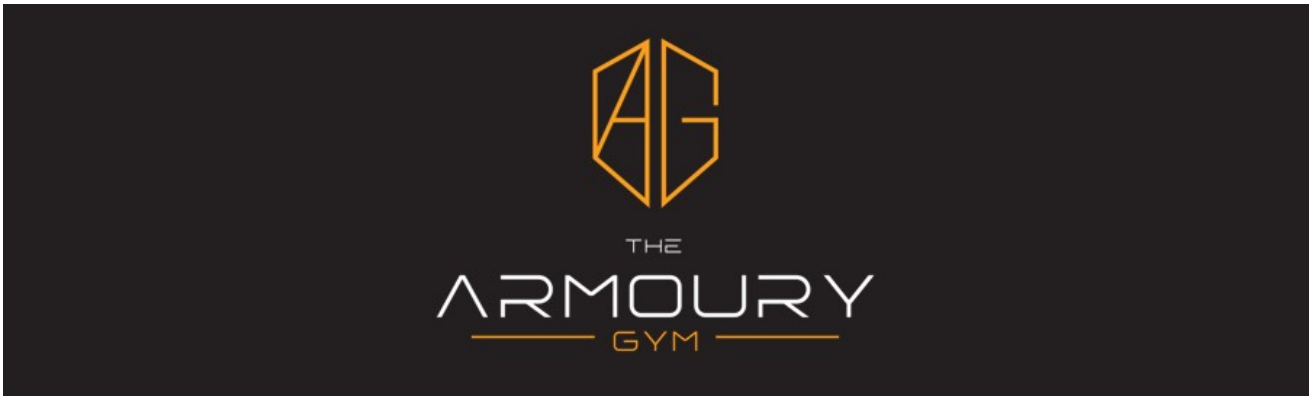


PRIVACY POLICY

The Armoury Gym | 61–69 Dohertys Road, Altona North VIC 3025

(03) 9369 6622 | info@armourygym.com.au

Last updated: 9 November 2026

The Armoury Gym respects your privacy and is committed to protecting the personal information you provide when using our website, becoming a member or accessing our facilities and services.

1. INFORMATION WE COLLECT

We may collect personal information including:

• Your name, address, date of birth and contact details.

• Membership, booking and payment information.

• Emergency contact details.

• Health information relevant to your participation in gym activities, where required and collected with appropriate consent.

• Gym access records and CCTV footage.

• Information submitted through our website contact form.

2. HOW WE USE YOUR INFORMATION

We use your information to:

• Manage memberships, payments and bookings.

• Provide access to our gym, classes and recovery facilities.

• Communicate membership updates and service information.

• Maintain safety and security within our facilities.

• Respond to enquiries and provide customer support.

• Send marketing communications where permitted by law and your preferences.

You can opt out of marketing emails at any time using the unsubscribe link in emails sent through Clubfit.

3. STORAGE AND SECURITY

We use third-party service providers, including Clubfit, to manage memberships, bookings and related information.

We take reasonable steps to protect personal information against misuse, loss and unauthorised access. Information is retained only as required for business, legal and operational purposes.

4. SHARING YOUR INFORMATION

We use third-party service providers, including Clubfit, Commonwealth Bank and Wix, to support membership management, bookings, payment processing, website hosting and business operations.

We do not sell personal information.

We may also disclose information where required or authorised by law, or where necessary to respond to a serious safety concern.

Wix and its service providers may store or process website visitor information outside Australia. This may include information you submit through our website contact form. Our membership and booking services are provided through Clubfit.

5. CCTV AND GYM ACCESS

The Armoury Gym uses CCTV and electronic access systems for security, member safety and facility management.

Footage and access records may be reviewed when investigating safety incidents, unauthorised access or breaches of gym rules.

6. PHOTOGRAPHY AND VIDEO

We may take photographs or videos within our facilities for promotional purposes. We will ask identifiable members for consent before publishing their images or recordings publicly, including on our website and social media.

Members can contact us to discuss or withdraw consent for future use.

7. WEBSITE AND COOKIES

Our Wix website uses cookies and similar technologies for website functionality. We also intend to use Google Analytics to understand website visits, traffic sources and how visitors use our website. Analytics tools may process technical and usage information, including outside Australia. Where required, we will ask for consent before using non-essential analytics cookies.

Third-party services may also collect technical information when you use our website or online booking links.

You can manage cookies through your browser settings and, where available, our website cookie preferences.

8. ACCESSING OR CORRECTING YOUR INFORMATION

You may request access to personal information we hold about you or ask us to correct inaccurate information.

Please contact us at info@armourygym.com.au.

9. PRIVACY CONCERNS AND COMPLAINTS

If you have concerns about how we handle your personal information, please contact us using the details below.

We will review your concern and respond within 30 days.

If your concern remains unresolved, you may contact the Office of the Australian Information Commissioner at www.oaic.gov.au.

10. CHANGES TO THIS POLICY

We may update this Privacy Policy to reflect changes to our services, systems or legal obligations. The current version will be available on our website.

CONTACT US

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Phone: (03) 9369 6622

Email: info@armourygym.com.au